

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:605
ANSWERED ON:27.07.2005
POOR SERVICE OF BSNL
Adhalrao Patil Shri Shivaji

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government is aware that the service of BSNL in the country particularly in far flung areas/remote areas is not satisfactory;
- (b) whether due to poor service of BSNL, the number of subscribers is gradually declining; and
- (c) if so, the specific steps being taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) The telecom services of BSNL in the country particularly in far flung/remote areas are generally satisfactory. However, sometimes telecom services are interrupted due to prolonged commercial power supply failure or due to non-availability of standard power supply.
- (b) No, Sir.
- (c) Does not arise in view of (b) above.